

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No. : 10/720,086 Confirmation No. 4915  
Applicant : Brian J. Lancaster, et al.  
Filed : 11/25/2003  
Title : SYSTEM AND METHOD FOR EVIDENCE-BASED MODELING OF  
: CLINICAL OPERATIONS  
Group Art Unit : 3626  
Examiner : Valerie Lubin  
Docket No. : CRN1.111056  
Customer No. : 46169

**VIA EFS – February 9, 2010**

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE**

In response to the Non-final Office Action mailed November 9, 2009, please  
amend the above-identified application as follows:

**Amendments to the Claims:** begin on page 2 of this paper.

**Remarks/Arguments:** begin on page 10 of this paper.